

You are experiencing login problems, can't log in or register to the S-Bahn Berlin app?

For students from the following universities:

1. Berliner Hochschule für Technik (BHT)
2. Freie Universität (FU)
3. Humboldt Universität (HU)
4. Hochschule für Technik und Wirtschaft (HTW)
5. Hochschule für Wirtschaft und Recht (HWR)
6. Technische Universität (TU)

Step 1:
Log in to the S-Bahn app (red button with your university's name). Use your university login data!

Step 2: Didn't work?
Register to our S-Bahn app with the exact e-mail address your university has given us (usually your student e-mail address)

Step 3:
Didn't work? If possible, repeat steps 1 and 2 on another smartphone.

Otherwise:
studisupport@sbahn.berlin

For students from other universities:

Step 1:
Log in to the S-Bahn app with the e-mail address provided by your university (if you don't know your e-mail, please contact the university)

Step 2:
Didn't work? Use "Forgot password" function in the S-Bahn Berlin app.

Step 3:
Didn't work?
Register anew to the S-Bahn Berlin app.

