

Are you logged into the S-Bahn Berlin app but can't see your ticket? Here's your solution:

For students from the following universities:

1. Berliner Hochschule für Technik (BHT)
2. Freie Universität (FU)
3. Humboldt Universität (HU)
4. Hochschule für Technik und Wirtschaft (HTW)
5. Hochschule für Wirtschaft und Recht (HWR)
6. Technische Universität (TU)

Step 1:
Order your semester ticket via abo-antrag.de/studium – you will receive a confirmation e-mail

Step 2:
Log in to the S-Bahn app (red button with your university's name). Use your university login data!

Step 3:
Please wait: Ticket delivery takes up to 24 hours. Your ticket is still not available: studisupport@sbahn.berlin

For students from other universities:

Step 1:
You received a confirmation email?

If not: Please contact the university. The university has not yet sent us your data.

Step 2:
Log in to the S-Bahn app with the exact e-mail address your university has given us (usually your student e-mail address)

Step 3:
Please wait: Ticket delivery takes up to 24 hours. Your ticket is still not available: studisupport@sbahn.berlin