

S-Bahn Berlin App: Login or new registration not possible?

Students of the following universities:

- BHT
- FU
- HU
- HTW
- HWR
- TU



Step 1:

Log into the S-Bahn Berlin app using the red button with university login credentials.



Step 2:

If the message 'This user account already exists' appears: Please follow the separate instructions provided below.



Step 3:

Otherwise: Please contact our student support via the **contact form**.

Students of all other universities:



Step 1:

Use the 'Forgot Password' function in the S-Bahn Berlin app.



Step 2:

If that doesn't work: Register again in the S-Bahn Berlin app.



Step 3:

If re-registration is not possible: Uninstall the app, turn the smartphone off and on. Reinstall the app and register again.